



At Pediatric Clinic, we are committed to the health of our patients *and* our community. We understand you are getting information about the novel Coronavirus (COVID-19) from all sides. We want to keep you informed as we implement new procedures here at Pediatric Clinic in order to keep our families and staff healthy.

#### PHONE TRIAGE:

1. Our staff has been trained to ask about travel / exposure history for any patients with fever or respiratory symptoms.
2. If you have symptoms of COVID-19 and relevant exposure, you may be asked to present to alternate testing sites until testing becomes more readily available.

#### LIMITING EXPOSURES:

1. Well checks will be limited to morning appointments going forward. You may be asked to reschedule existing well checks for a morning appointment if your doctor feels it is safest.
2. We now encourage you to check in by phone when you arrive. You may choose to wait in your car until a room is available.
3. For patients with fever and cough, we may ask that you enter the office through the back door.
4. Try to limit the number of family members present for visits. When possible, avoid sending a grandparent with your child, as this may expose older loved ones to sick children unnecessarily.

#### CLEANING:

1. Each office has a designated well child hall and sick child hall.
2. We will continue to clean each room and equipment thoroughly between each patient, and add more stringent cleaning procedures appropriate for COVID-19 per the CDC.