



At Pediatric Clinic, we are committed to the health of our patients and our community. We understand that you may be getting new information about the novel Coronavirus (COVID19) from multiple sources and that it can be confusing knowing how best to protect your family. We want to deliver superior quality care to our patients and families by partnering with you. We are working diligently to deliver safe and effective care to our families in all Pediatric Clinic offices.

We have made some adjustments to the way we deliver quality care during this time and want to keep our families informed. Below you will see some of the steps we are taking to ensure the safety of our patients and staff during this challenging time.

PHONE TRIAGE: Our staff has been trained to ask about illness and exposure when scheduling appointments and when talking with you on the phone.

LIMITING EXPOSURES

1. All patients (2 years of age and older), visitors, and staff in our office are required to wear a mask covering their nose and mouth when in our office, regardless of vaccination status.
2. We are asking that you check in by phone when you arrive for your appointment. We will ask that you wait in your vehicle until a patient room is available.
3. At this point, well checks are still being scheduled, and we can accommodate these appointments both the morning and afternoon hours. We keep well and sick patients entirely separated from check in to check out.
4. For patients with fever and cough, or other relevant symptoms, we may ask that you enter the office through the back door.
5. We are offering telemedicine for some appointment types.
6. Please try to limit the number of family members present for visits when possible.

CLEANING

1. Each office has a designated well child hall and sick child hall.
2. We will continue to clean each room and all equipment thoroughly between each patient.
3. We have added more stringent cleaning procedures appropriate for COVID19 in all areas of the office.